

PUBLIC TRANSPORT — SMARTRIDER TERMINALS — FAULTS

2613. Hon Ken Travers to the Parliamentary Secretary representing the Minister for Transport:

- (1) How many SmartRider terminals on buses or at bus interchanges were reported faulty each week in 2013–14?
- (2) How often are SmartRider terminals on buses or at bus interchanges checked for faults?
- (3) When a SmartRider terminal is reported faulty, what is the average time before the terminal is repaired?

Hon Jim Chown replied:

- (1) To put the question in perspective, there are 4 506 SmartRider devices on buses. Faults on Average per day in 2013–14 (July to June): 6.03, 6.48, 5.30, 6.06, 6.96, 5.22, 5.96, 5.46, 5.87, 5.16, 5.58, 4.60.
- (2) SmartRider terminals installed on buses are checked by the bus driver at the start of each shift before the bus leaves the depot.
- (3) 2 hours